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## *Puppy Delivery Policy*

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**Modified 12/30/2025**

Little Lion Pups LLC is committed to ensuring the safe, humane, and responsible transport of every puppy placed through our program. This Delivery Policy governs all transportation arrangements made between Little Lion Pups LLC (“Breeder”) and the purchasing party (“Buyer”) and applies to both ground and air travel delivery services. Delivery is considered an optional service separate from the purchase of the puppy and is provided solely for the convenience of the Buyer.

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### **General Delivery Conditions**

All delivery fees must be paid in full prior to any delivery arrangements being finalized. Delivery fees are separate from the puppy purchase price. **All delivery fees are non-refundable** once transportation scheduling, travel coordination, or third-party booking has begun. Refunds are not issued for missed delivery appointments, buyer delays, travel disruptions beyond breeder control, or buyer cancellations.

Delivery dates are determined based on veterinary clearance, puppy age and development, weather safety, transport availability, and other factors that may affect the well-being of the animal. Little Lion Pups LLC reserves the right to delay, reschedule, or cancel delivery if transport conditions are deemed unsafe or not in the best interest of the puppy. This includes but is not limited to extreme temperatures, travel advisories, airline restrictions, or health concerns identified by a licensed veterinarian.

If a Buyer fails to be available on the scheduled delivery date or misses the delivery window, delivery will be considered missed and **a new delivery fee will be required** to reschedule transport.

All puppies are delivered only after receiving age-appropriate vaccinations, a veterinary health evaluation, and professional clearance for travel. Puppies are never sedated for transportation. During any form of delivery, appropriate provisions are made for climate control, hydration, rest, and comfort.

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### **Ground Delivery Policy**

Ground delivery is conducted either by a Little Lion Pups approved driver or a professional pet transport partner selected by the Breeder. Vehicles used for transport are required to be climate-controlled, sanitized, and equipped with secure travel enclosures designed for animal safety.

Delivery may occur at the Buyer's residence, a mutually agreed public meeting location, or another approved travel stop. The Buyer is responsible for being present and available at the agreed time. Failure of the Buyer to be available may result in additional waiting fees, rescheduling charges, or redelivery costs. Delivery windows are estimate and may be affected by road conditions, traffic, weather, or unforeseen travel delays

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### **Air Travel Delivery Policy**

Air travel delivery may be arranged when ground transportation is not practical. For air deliveries, a representative of Little Lion Pups LLC personally accompanies the puppy during travel to ensure direct supervision, comfort, and safety throughout the journey. Puppies always remain in-cabin under breeder supervision and are never transported as standard cargo.

The Breeder will meet the Buyer at a pre-arranged airport location at the destination city. The Buyer is responsible for arriving on time at the agreed airport meeting point. Valid government-issued photo identification is required at the time of delivery.

Flight scheduling is subject to airline regulations, breed restrictions, seasonal temperature limitations, and safety policies. The Buyer acknowledges that airline travel carries inherent risks including delays, cancellations, or weather-related disruptions that are beyond the control of Little Lion Pups LLC. While every effort will be made to adjust travel plans, when necessary, the Breeder is not liable for airline scheduling changes or travel interruptions outside of reasonable control.

Failure of the Buyer to arrive at the airport at the agreed delivery time will be considered a missed delivery. In such cases, additional airline fees, rescheduling costs, boarding expenses, and a new travel fee may be required before delivery can be attempted again.

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### **Delivery Rescheduling & Additional Travel Fee Policy**

Our customized flat-rate delivery fee includes all standard travel-related expenses associated with the originally scheduled delivery date, including all airline pet travel reservations.

Airline per reservation is date-specific, capacity-limited, and subject to airline regulations. In most cases, pet travel fees are non-transferable and non-refundable once booked.

If a delivery must be rescheduled or cancelled due to customer request, customer unavailability, missed payment deadlines, scheduling conflicts, or any circumstance outside of Little Lion Pups LLC's control, additional travel-related fees will apply.

When a delivery date is changed, the airline may require a new pet reservation and associated pet travel fee. Any added cost incurred because of rescheduling will be the sole responsibility of the customer.

Additional expenses may be included, but are not limited to:

- New airline pet reservation fees

- Fare differences
- Rebooking fees
- Ground transportation adjustments
- Any other cost directly related to modifying the original travel arrangements

All additional travel-related fees must be paid in full prior to confirming the updated delivery date. Failure to submit required fees may result in delivery postponement until payment is received.

Little Lion Pups LLC reserves the right to adjust delivery pricing when travel arrangements must be modified due to customer-initiated changes.

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### **Buyer Identification & Pickup Requirement**

For the safety of the puppy and to prevent fraudulent transfers, the individual who completed the puppy application and purchase agreement must be physically present at the time of delivery or pickup. This individual must present valid, government-issued photo identification that matches the application and contract records. Puppies will not be released to third parties without prior written authorization approved by Little Lion Pups LLC.

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### **Delivery Refusal, Liability, and Transfer of Responsibility**

If a Buyer refuses delivery without a valid health-related or contractual cause, delivery fees will be forfeited and additional care or return transport costs may apply.

Little Lion Pups LLC retains responsibility for the puppy only until the point of physical handoff. Once delivery is completed and the puppy is transferred to the Buyer, all responsibility for care, safety, and well-being transfers to the Buyer.

Little Lion Pups LLC shall not be held liable for travel delays, acts of nature, airline decisions, road hazards, or other circumstances beyond reasonable control.

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### **Right to Refuse or Delay Delivery**

Little Lion Pups LLC reserves the right to refuse or delay delivery if payment obligations have not been met, if safety concerns arise, or if the Buyer appears unprepared to receive the puppy.

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### **Policy Acknowledgment**

By selecting a delivery service, the Buyer acknowledges and agrees to the terms outlined in this Puppy Delivery Policy.

